

## QUALITY POLICY

of the company Petrov Technology EOOD  
Declaration of the management

The management of Petrov Technology EOOD adopts the quality policy as an integral part of the company's overall policy by defining and documenting the principal procedures for the intercompany processes, conditions has been created for consistent and systematic quality assurance, process analysis and continuous improvement.

### TO ACHIEVE OUR STRATEGIC AIMS, WE NEED TO:

- Complete fulfillment of the client's wishes according to his criteria of quality, completeness, reliability and time;
- Strengthening ties and increasing confidence with current customers and winning new ones;
- Expanding the market share of the company (as a consequence of the above);
- Delegating rights and responsibilities to the management team as well as to all leading specialists and workers to increase their ownership of the company's successes and problems;
- Managers and leading specialists of the company independently, systematically and prudently to introduce modern technical, technological and economic methods and means to ensure the competitiveness and technical and economic efficiency of the company;
- Introduction of the principles of the internal provider and client.

## THE COMPANY UNDERTAKES TO COMPLY WITH THE FOLLOWING PRINCIPLES OF QUALITY POLICY:

- Quality means fulfilling the requirements of our customers:

We exist because of our customers and feel obliged to meet their requirements for quality, compliance with the deadlines and reliability of our products. We will try to anticipate their future desires and exceed their expectations by continuously improving our products and services related to our production.

- Quality means future and success for the company:

The development and production is an extremely dynamic process. Customer quality requirements are rising steadily and we must always respond to them. This can be achieved only with the permanent and timely introduction of modern and efficient technical and technological means, constant improvement of methods and organization of work, and an introduction of modern methods of management and improvement of the personnel qualification. This approach is crucial to the name of our company and to the security of our market position. It guarantees our jobs.

- Quality means economic success for our clients:

The quality of our products increases the security of our customers and reduces their costs and risks. Only the satisfied customer will always come back to us.

- Quality has an advantage in fulfilling our company's goal:

The task and responsibility of our executives are to put quality planning, business analysis and continuous striving for improvement in the basis of the fulfillment of our company's goal. They help realize the quality of our collaborators through their personal example and through the help of their style of management and the creation of a constant sense of empathy by everyone in the company.

- Quality means creative interaction between all contributors:

By targeting our assistants according to their qualifications and by motivating them and training them, as well as by encouraging their success, our collaborators participate systematically and responsibly in the achievement of the company's goals. They perform their tasks after clear objectives and detailed information.

➤ Quality means avoiding mistakes:

The behavior of our collaborators, who have recognized the need for quality, is an expression of systematic and consistent adherence to the requirements and their systematic updating based on experience. They must offer such measures, support them and implement them. Realizing our own and foreign mistakes is a first and important step in eliminating them.

➤ Quality means compliance with international national and company standards:

By complying with national and international laws and technical standards, we guarantee the safety of workers in our company and the customer.

To implement the quality policy, the Company's operational leadership introduces a quality management system that meets the requirements of EN: ISO 9001, which has described in the Documented Quality Information of the Company.

The documented information of the company is obligatory for all employees of Petrov Technology EOOD.